



# Employee Satisfaction Report 2022-2023

An employee satisfaction survey is administered annually for the purpose of assessing satisfaction levels of employees related to various offices and departments across the institution. The survey is administered in an online format, and it is reported anonymously. The results for the 2022-2023 academic year are summarized below.

## Satisfaction with Service Offices

Service Offices	Satisfaction Rating
Admissions	98.1%
Business Office	99.4%
Cafeteria	94.7%
Campus Police	95.8%
Financial Aid	98.8%
Foundation	98.8%
Health Clinic	100.0%
Information Technology	97.6%
Textbook Distribution	99.4%
Veterans Services	100.0%
Wellness Center	98.2%
Wildcat Den	98.2%

## Satisfaction with Academic Support Offices

Academic Support Offices	Satisfaction Rating
Counseling, Advisement, and Placement	97.1%
eLearning	95.9%
Library and Learning Media	100.0%
Learning Labs	100.0%

## Satisfaction with Administrative Offices

Administrative Offices	Satisfaction Rating
Office of Planning and Institutional Research	97.0%
President's Office	98.8%

## Satisfaction with Physical Support Offices

Physical Support Offices	Satisfaction Rating
Buildings, Maintenance	87.7%
Physical Plant	92.4%
Transportation Department	100.0%
Warehouse/Package Delivery	98.8%

### Satisfaction with Marketing and Recruiting Offices

<b>Marketing/Recruiting Offices</b>	<b>Satisfaction Rating</b>
Marketing	94.1%
Recruitment	97.7%

### Satisfaction with Campus Communication

<b>Marketing/Recruiting/Public Safety Offices</b>	<b>Satisfaction Rating</b>
Emergency Notifications	95.9%
Campus Activities	97.7%
College Rankings/Accomplishments	97.1%