



**Pearl River Community College
and
The Poplarville Chamber of Commerce
Present**



LUNCH AND LEARN

“Your Front-Line is Your Bottom-Line”

Date: THURSDAY, JULY 21

Time: 11:30 a.m.—1:00 p.m.

Location: PRCC Technology Center, Multipurpose Room, Poplarville Campus

Cost Per Ticket:

\$8.00

for Poplarville Chamber Members

\$10.00

for Non-Chamber members



Reserve your spot!

Call

Brenda Wells at

601-403-1379

or

The Chamber Office at

601-795-0578

by Thursday, July 14!

Is your business looking for more customers?

Are you interested in keeping your customers?

Do you want customers to refer your business to others?

Ms. Diana O'Toole with the *Mississippi Development Authority* will be presenting our workshop entitled,

“Your Front-Line is your Bottom-Line.”

This session will provide three points that Owners/Managers must do to increase the level of customer service and will offer front-line employee tips on increasing customer satisfaction!