



**PEARL RIVER
COMMUNITY COLLEGE**

2019 *Campus
Climate
Survey*



Campus Climate 2019 Focus Group Report

Introduction

The Campus Climate Survey is administered annually to students on all campuses in an effort to gather student impressions about campus atmosphere and student services. The results of the 2019 Campus Climate Survey, administered during the fall semester, were reviewed by the Campus Climate Focus Group, chaired by Ms. Maghan James, Assistant Vice President for Student Services. The responsibility of the Focus Group is to provide recommendations for improvement for any areas within the survey that receive less than 70% satisfaction. This standards Supports Strategic Goal 2: To provide quality student services. Indicator 1 states: At least 70% of students participating in an annual Campus Climate Survey will indicate they are satisfied with the campus climate. Indicator 3 states: At least 70% of students participating in an annual campus climate survey will indicate they are satisfied with services provided by various offices on campus.

Focus Group Members

Ms. Maghan James, Chair
Dr. Jana Causey
Ms. Candace Harper
Mr. Roger Knight
Mr. Jeff Long
Dr. Martha Smith

Mr. Raymunda Barnes
Dr. Amy Townsend
Dr. Trevor Hunt
Mr. Matt Logan
Mr. Butch Raby
Ms. Melanie Davis

Demography

The participation rate was 28.4% with 1,528 students completing the Fall, 2019 Campus Climate Survey.

Gender

Female	905	62.4%
Male	545	37.6%

Age

20 years or under	1,056	72.5%
21 years-25 years	203	13.9%
26 years-35 years	128	8.8%
36 years-45 years	49	3.4%
46 years or older	21	1.4%

Ethnicity

African American	432	29.7%
American Indian	11	.75%
Asian	15	1.0%
Hispanic	39	2.7%
White	897	61.6%
Prefer not to answer	63	4.3%

Enrollment Status/Class Load

Full-time	1,284	88.6%
Part-time	165	11.4%

Educational Pathways

Transfer to a four-year institution	767	52.6%
Obtain an Assoc. of Applied Science	374	25.7%

First Generation Student?

Yes	850	58.6%
No	600	41.4%



Campus Atmosphere

Student Impression	Campus Location				Overall
	Poplarville	FCC	HC	Online	PRCC
The faculty and staff at PRCC show concern for students as individuals.	94%	94%	94%	100%	94%
Students receive fair and equitable treatment at Pearl River Community College.	91%	94%	100%	95%	92%
The campus is safe for all students.	94%	98%	88%	100%	96%
Students know the procedure for filing a complaint is in the student handbook, Cat Country Guide.	86%	91%	81%	100%	88%

Registration



Student Impression	Campus Location				Overall
	Poplarville	FCC	HC	Online	PRCC
The registration process is easy to understand.	92%	95%	94%	90%	93%
The registration process is simple to complete.	92%	95%	100%	90%	93%
Registration and course selection information are clear and well publicized.	92%	93%	82%	90%	92%



Advising

Student Impression	Campus Location				Overall
	Poplarville	FCC	HC	Online	PRCC
The process for contacting advisors is easy to understand.	89%	92%	100%	90%	90%
Advisors are helpful in setting and reaching educational goals.	84%	86%	100%	90%	85%
Advisors are knowledgeable about transfer requirements	81%	86%	100%	90%	84%

Student Life



Student Impression	Campus Location				Overall
	Poplarville	FCC	HC	Online	PRCC
Student-life activities are scheduled at convenient times.	88%	90%	81%	100%	89%
Student-life activities are plentiful and exciting/interesting.	89%	87%	94%	100%	88%

I love everything about PRCC.

Full-time, first-semester sophomore, female, dorm student



Academic Atmosphere

Student Impression	Campus Location				Overall
	Poplarville	FCC	HC	Online	PRCC
Classrooms/labs have adequate technology for learning.	97%	97%	100%	100%	97%
Instructors return graded work, such as tests, typically within one week of completion.	89%	92%	100%	100%	91%
Classroom environments contribute to learning.	95%	95%	100%	100%	95%
Academic achievement is stressed in the classroom.	93%	95%	94%	90%	94%
Instructors are available outside of class times.	97%	96%	100%	100%	97%
Class sizes are reasonable.	98%	98%	88%	100%	98%
Instruction is of high quality.	94%	95%	100%	100%	95%

I have really enjoyed receiving my education at Pearl River Community College. I like the staff, the environment, and instructors.

Full-time, first-semester sophomore, female, non-traditional student



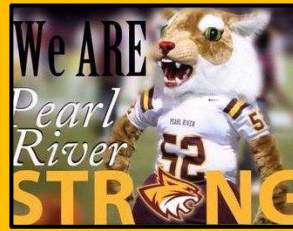
Customer Service

Student Impression (Personal attention given by offices)	Campus Location				Overall
	Poplarville	FCC	HC	Online	PRCC
Admissions	94%	94%	100%	100%	95%
Business Office	94%	92%	94%	100%	93%
Bookstore	97%	97%	94%	100%	97%
Cafeteria	91%	60%	82%	100%	80%
Campus Police Dept.	90%	92%	94%	100%	91%
Counseling/Advisement	93%	93%	100%	95%	93%
Financial Aid	85%	87%	88%	95%	86%
Learning Lab	96%	95%	100%	100%	96%
Library	97%	97%	100%	100%	97%

PRCC is a great school and a great place to start.

Full-time, first-semester sophomore, male, dorm student

Customer Service



Student Impression (Hours of Operation)	Campus Location				Overall
	Poplarville	FCC	HC	Online	PRCC
Admissions	95%	98%	100%	100%	97%
Business Office	95%	96%	100%	100%	96%
Bookstore	93%	97%	94%	100%	94%
Cafeteria	87%	69%	82%	100%	81%
Campus Police Dept.	95%	96%	94%	100%	95%
Counseling/Advisement	96%	97%	100%	100%	96%
Financial Aid	93%	93%	88%	90%	93%
Learning Lab	95%	96%	100%	100%	96%
Library	95%	97%	100%	100%	96%

Full-time, second-semester sophomore, male, non-traditional student

Welding instructors are top notch, and I am thankful they are here teaching.