



Student Campus Climate Survey Report Pearl River Community College 2015-2016

Results from the Campus Climate Survey provide important information about the student level of satisfaction with various services offered by Pearl River Community College (PRCC). The Campus Climate Survey is administered by PRCC on an annual basis, and results are shared with select College administration and faculty following data collection and analysis. A Campus Climate Focus Group composed of members from administration, faculty, and staff, has the responsibility of reviewing all results of the Campus Climate student survey. Areas receiving less than a 70 percent level of satisfaction are reviewed and discussed, then the Campus Climate Focus Group submits recommendations for improvement. The 2015-2016 Campus Climate Survey results are summarized below.

Overall satisfaction

Students attending PRCC indicated that they are satisfied with their student experience (95.2 percent). The majority of student respondents (95.6 percent) would recommend PRCC to others who are interested in attending college, and 97.1 percent of students overall indicated that they received fair and equitable treatment while attending PRCC. Table 1 below provides a breakdown of student percentages by campus who responded as **satisfied** or **very satisfied**.

TABLE I

Student Experience	Campus Location			Overall
	FCC	HC	Pop	PRCC
Satisfied with student experience at PRCC	97.8	100.0	92.9	95.2
Would recommend PRCC to others	97.9	96.1	93.9	95.6
Treated fairly-equitably	97.9	100.0	96.2	97.1

Student Service Offices

Overall, no student service office received less than 70 percent satisfaction level. The majority of students are satisfied with the personal attention they receive as well as the hours of operation of the support offices at PRCC. Overall, the top five support offices according to student respondents are as follows:

1. Learning Lab
2. Library
3. Bookstore
4. Admissions



5. Counseling, Advisement and Placement

Table II below outlines percentages which reflect responses of **satisfied** or **very satisfied** with the personal attention given by various student support offices by campus.

Table II

Office Services – Personal Attention	FCC	HC	Pop	PRCC
Admissions	94.9	100.0	97.4	96.5
Business Office	91.4	100.0	96.5	94.5
Bookstore	97.2	94.3	96.9	96.9
Campus Police Department	94.5	97.1	90.1	92.1
Counseling, Advisement, and Placement	97.2	97.7	95.2	96.0
Financial Aid	88.3	97.8	89.3	89.1
Learning Lab	99.7	100.0	97.9	98.6
Library	99.2	95.0	98.4	98.7

Office Hours of Operation

The satisfaction levels pertaining to hours of operation of various offices by campus are outlined below in Table III and reflect responses of **satisfied** or **very satisfied**.

TABLE III

Office – Hours of Operation	FCC	HC	Pop	PRCC
Admissions	97.2	95.3	98.4	97.8
Business Office	96.4	95.1	98.1	97.3
Bookstore	96.8	92.5	95.3	95.9
Campus Police Department	96.0	94.8	96.4	96.1
Counseling, Advisement, and Placement	98.1	95.1	97.2	97.6
Financial Aid	96.2	94.9	96.9	96.5
Learning Lab	98.7	97.3	96.7	97.6
Library	98.0	92.9	97.3	97.5



Academic Environment/Instruction

The survey responses pertaining to academic environment and instruction are shown in Table IV below and reflect responses of students who **agree** or **strongly agree**.

Table IV

Academic Environment/Instruction	FCC	HC	Pop	PRCC
Technology in Classrooms/labs	97.8	95.9	96.8	97.1
Timely feedback from instructors	93.6	98.1	94.1	93.9
Classroom environments	97.8	100.0	97.8	97.8
Academic achievement stressed	97.4	96.0	96.2	96.8
Availability of instructors outside class	98.6	100.0	97.6	98.1
Class size	98.8	100.0	99.1	99.0
Quality of Instruction	97.7	98.1	96.3	96.9

Registration:

Responses concerning registration by campus are outlined in Table V below and reflect responses of **agree** or **strongly agree**.

Table V

Registration	FCC	HC	Pop	PRCC
Services provided during registration	96.9	100.0	96.6	96.9
Clear, well-publicized registration/course selection	96.1	100.0	94.2	95.2

Reasons for Selecting PRCC

The top five choices indicated by students as their reason for selecting PRCC to attend are as follows:

- Location
- Low Tuition Costs
- Course Selection
- Availability of Scholarships/Financial Aid
- Recommendation of Friends and/or Relatives



Security:

Overall, approximately 98 percent of student respondents indicated that the campus is safe. Responses of **agree** or **strongly agree** by campus are shown in Table VI below.

Table VI

Security	FCC	HC	Pop	PRCC
Campus is safe for all	99.1	100.0	96.2	97.5

Facilities

Student satisfaction with the condition of classrooms, lab facilities, and the overall appearance of the campuses is shown in Table VII below. Percentages represent **satisfied** or **very satisfied** responses.

Table VII

Facilities	FCC	HC	Pop	PRCC
Classroom	97.8	100.0	97.4	97.6
Labs	98.1	97.7	97.8	97.9
Campus appearance	96.3	100.0	98.8	97.8

General:

As reflected in Table VIII below, over 97 percent of students are satisfied with availability of student services at each campus. Students are aware of the procedures in place to seek disability accommodations as evidenced by the 95.8 percent response rate. Administration and faculty continue to implement measures to make students aware of the procedures for expressing student complaints.



Table VIII

General	FCC	HC	Pop	PRCC
Availability of student services	97.9	95.7	97.0	97.4
Usefulness of College Catalog	95.7	100.0	95.7	95.7
Usefulness of Student Handbook	97.0	100.0	95.6	96.2
Awareness of procedures to seek disability accommodations	95.7	100.0	95.9	95.8
Advised of the procedure for expressing a complaint	96.4	95.6	94.9	95.4
Available resources for career decisions	98.5	95.5	97.7	97.8
Concern is shown for student	96.8	100.0	95.4	96.0
Opportunities for student activities	94.9	97.7	95.8	95.4

The Focus Group Committee makes recommendations for improvement in the areas which reflect less than 70 percent student satisfaction and for any other areas deemed appropriate.

Demographics of Student Respondents	
Overall	1602 responded to survey Age 25 or under – 85.0 % Female – 65.7%; Male – 34.3% Race – White – 63.5%; Black – 29.8%; Other – 6.7% Status: Full-time – 89.2 % Part-time – 10.8%