



**Student Campus Climate Survey Report**  
**Pearl River Community College**  
**2014-2015 - Revised**

Pearl River Community College (PRCC) administers the Campus Climate Survey on an annual basis. Results from the Campus Climate Survey provide important information about the student level of satisfaction with various services offered by the College. Data collected is analyzed and shared with select College administration and faculty. A Campus Climate Focus Group composed of members from administration, faculty, and staff reviews the results of the student survey following data collection and analysis. Any areas which received less than a 70 percent level of satisfaction are discussed and recommendations for improvement are submitted. Survey results are summarized below.

**Overall satisfaction**

Students attending PRCC indicated that they are satisfied with their student experience (96.4 percent). The majority of student respondents (96.9 percent) would recommend PRCC to others who are interested in attending college, and 97.2 percent of students overall indicated that they received fair and equitable treatment while attending PRCC. Table 1 below provides a breakdown of student percentages by campus who responded as **satisfied** or **very satisfied**.

**TABLE I**

Student Experience	Campus Location			Overall
	FCC	HC	Pop	PRCC
Satisfied with student experience at PRCC	96.0	94.2	96.8	96.4
Would recommend PRCC to others	96.8	97.9	96.9	96.9
Treated fairly-equitably	97.6	96.7	97.1	97.2

**Student Service Offices**

Overall, no student service office received less than 70 percent satisfaction level. The majority of students are satisfied with the personal attention they receive as well as the hours of operation of the support offices at PRCC. Overall, the top five support offices according to student respondents are as follows:

- Learning Lab
- Library
- Bookstore
- Admissions
- Counseling, Advisement and Placement



Table II below outlines percentages which reflect responses of **satisfied** or **very satisfied** with the personal attention given by various student support offices by campus.

**Table II**

Office Services – Personal Attention	FCC	HC	Pop	PRCC
Admissions	93.6	89.8	97.5	95.8
Business Office	88.6	87.1	96.5	93.3
Bookstore	96.6	88.7	96.0	96.0
Campus Police Department	91.1	95.3	90.8	91.1
Counseling, Advisement, and Placement	94.2	89.3	96.6	95.4
Financial Aid	84.2	83.3	90.8	88.4
Learning Lab	97.9	96.2	98.4	98.1
Library	97.3	95.3	98.6	97.9

### Office Hours of Operation

The satisfaction levels pertaining to hours of operation of various offices by campus are outlined below in Table III and reflect responses of **satisfied** or **very satisfied**.

**TABLE III**

Office – Hours of Operation	FCC	HC	Pop	PRCC
Admissions	94.9	95.3	98.4	97.1
Business Office	93.5	95.2	97.8	96.1
Bookstore	91.7	94.8	95.6	94.2
Campus Police Department	96.8	96.4	95.3	95.9
Counseling, Advisement, and Placement	96.0	98.7	98.2	97.4
Financial Aid	93.3	93.8	97.1	95.7
Learning Lab	96.6	95.9	97.2	97.0
Library	95.7	93.8	97.3	96.7



## Academic Environment/Instruction

The survey responses pertaining to academic environment and instruction are shown in Table IV below and reflect responses of students who **agree** or **strongly agree**.

**Table IV**

Academic Environment/Instruction	FCC	HC	Pop	PRCC
Technology in Classrooms/labs	97.8	97.8	96.7	97.2
Timely feedback from instructors	95.9	95.8	95.8	95.8
Classroom environments	97.1	99.0	97.7	97.6
Academic achievement stressed	96.2	97.8	97.8	97.2
Availability of instructors outside class	97.3	97.8	98.3	97.9
Class size	99.0	99.0	98.0	98.4
Quality of Instruction	97.3	97.8	98.2	97.8

### Registration:

Responses concerning registration by campus are outlined in Table V below and reflect responses of **agree** or **strongly agree**.

**Table V**

Registration	FCC	HC	Pop	PRCC
Services provided during registration	91.3	93.5	97.4	95.1
Clear, well-publicized registration/course selection	92.5	95.5	96.2	94.7

### Reasons for Selecting PRCC

The top five choices indicated by students as their reason for selecting PRCC to attend are as follows:

- Location
- Course Selection
- Low Tuition Costs
- Availability of Scholarships/Financial Aid
- Recommendation of Friends and/or Relatives



**Security:**

Overall, approximately 96.8 percent of student respondents indicated that the campus is safe. Responses of **agree** or **strongly agree** by campus are shown in Table VI below.

**Table VI**

Security	FCC	HC	Pop	PRCC
Campus is safe for all	97.8	99.0	96.1	96.8

**Facilities**

Student satisfaction with the condition of classrooms, lab facilities, and the overall appearance of the campuses is shown in Table VII below. Percentages represent **satisfied** or **very satisfied** responses.

**Table VII**

Facilities	FCC	HC	Pop	PRCC
Classroom	98.4	100.0	97.9	98.2
Labs	98.5	98.8	97.8	98.1
Campus appearance	96.3	98.9	98.9	97.9

**General:**

As reflected in Table VIII below, over 96.6 percent of students are satisfied with availability of student services at each campus. Student responses indicate that approximately 95 percent of students responding to the survey find the college catalog and student handbook to have useful information. Students are aware of the procedures in place to seek disability accommodations as evidenced by the 95.3 percent response rate. Administration and faculty continue to implement measures to make students aware of the procedures for expressing student complaints.



**Table VIII**

General	FCC	HC	Pop	PRCC
	95.4	95.2	97.4	96.6
Availability of student services	95.6	94.4	94.6	95.1
Usefulness of College Catalog	95.5	91.9	94.5	94.8
Usefulness of Student Handbook	94.4	96.4	95.8	95.3
Awareness of procedures to seek disability accommodations	74.0	80.9	83.7	80.0
Advised of the procedure for expressing a complaint	93.9	97.7	97.4	96.2
Available resources for career decisions	94.7	92.4	96.9	95.9
Concern is shown for student	94.2	89.6	95.1	94.6
Opportunities for student activities				

The Focus Group Committee makes recommendations for improvement in the areas which reflect less than 70 percent student satisfaction and for any other areas deemed appropriate.

Demographics of Student Respondents	
Overall	2423 responded to survey Age 25 or under – 81.3 % Female – 62.4%; Male – 37.6% Race – White – 65.3%; Black – 28.4%; Other – 6.3% Status: Full-time – 88.8 % Part-time – 11.2%